What Is Zoom Bombing and What can my meeting do?

What Is Zoom Bombing?

This is a novel form of disruptive behavior in meetings. However, given the new technologies involved, it takes new methods to address.

- Method 1: Random trying of Zoom meeting / generator
 - <u>Status</u>: this is now resolved due to Zoom rolling out changes -- passwords now mandated
- Method 2: Finding meetings Zoom info on Websites
 - Status: you will need to be watchful and take precautions / be ready to respond

Considerations

- <u>What is in line with Traditions?</u> There are several options that meetings can take. It may be important to ask: which of those options is in line with Traditions?

Per <u>Tradition 4</u>, individual meetings have the autonomy and authority to address this phenomenon in ways they see fit, via group conscience.

What can I do? What are my options to respond to this?

As above, meetings are autonomous, and the NE Region would recommend the below as a set of best practices

While you can have a hostless meeting, we recommend that you have at least one host in the meeting, in case an incident should occur

We understand that each meeting has their own structure and format, therefore we recommend that your group select at least two trusted servants (with regular attendance) to be in charge of the code, to be determined at each group's discretion. Note: *limit distribution of the code to only those trusted servants*

Other features available if your group desires

- Locking the room (perhaps after some time to allow people to join first)
- Using the Waiting Room function

Suggested Host Protocol should a disturbance occur:

- 1. Communicate with your group that the situation is being handled.
- 2. Lock the room
- 3. Turn off the ability for people to unmute & rename themselves
- 4. Mute everyone
- 5. Remove offender(s) from the meeting
- 6. Give members back ability to unmute/rename

7. Should there be a disturbance in the chat feature, the settings may be changed so that member chats are solely communicated to those with hosting roles or shut down entirely.

Reference materials

- ACA 12 Traditions
- NY AA Intergroup's Guide to Handling Unwanted Meeting Disruptions
- Zoom's Security page